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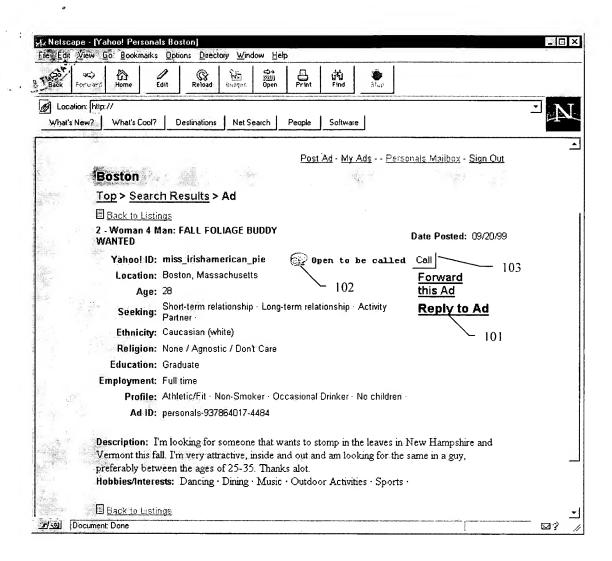


Figure 1

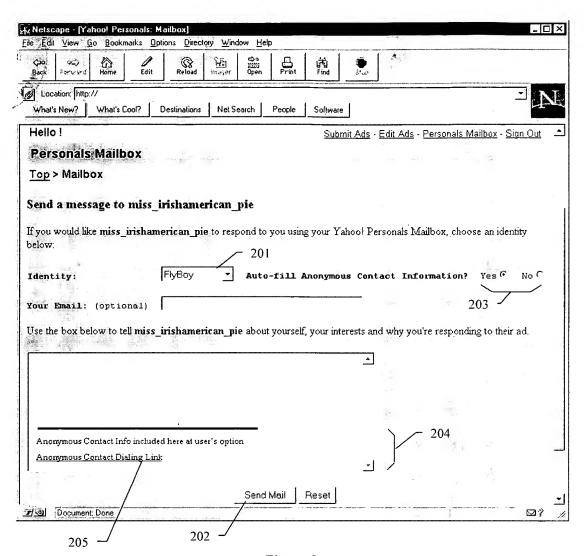


Figure 2

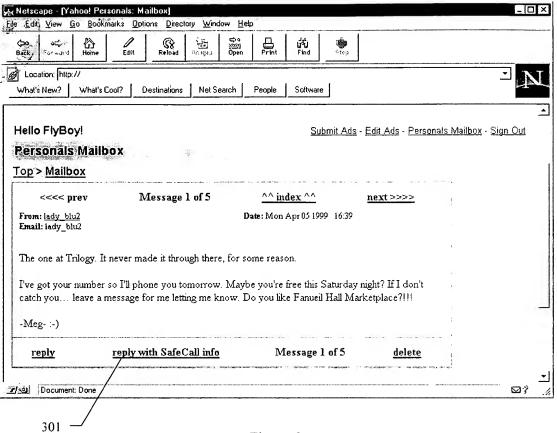


Figure 3

# ClickCall.com

## Web-Initiated Domestic and International Telephone Calls

Pick a language: English Espanol Frances Deutsch

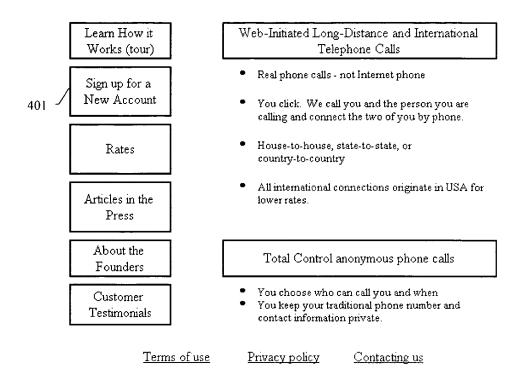
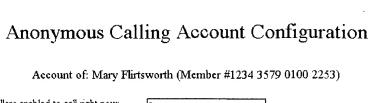
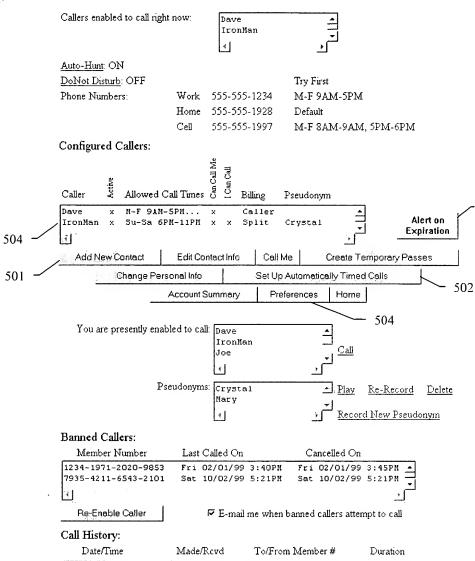


Figure 4

502





Fri 02/01/99 3:40PM Made Call 1234-1971-2020-9853 20 min Thu 01/31/99 5:21PM Made Call 1234-1971-2020-9853 28 min Calls You have Scheduled:

То	Member Number	Date/Time	
Rodger	1192-1414-1111-2222	Sat Nov 27/99 2:30PM	.*
Mary	1192-1414-2511-1234	Sat Nov 27/99 7:04PM	-
<u>.</u> .			ال
Call Others	have Scheduled to You:		
T∘	Member Number	Date/Time	

Dave Sat Nov 27/99 1:30PM Sun Nov 28/99 7:04PM Tom 2345-6614-2911-1774 14

# Caller Management

	Caller Information:				
	E-mail: Pers Ad Site Link Allowed Call Times Get Allowed				
	Name: Edit Delete Delete				
	Member # Delete Disable				
	Charge caller extra to talk to you? O Yes 3 No \$/minute 606 610				
Schedule Allowed Call Reception Times and Outgoing Calls:					
	Every M Tu W Th F Sa Su Start Time End Time End Date O O O O O O O : O AMO PM thru : O AMO PM until :				
	Billing: © Caller Pays O I pay O Split billing 605				
	Add Selected Times to Allowed Call Recpetion Times  Add Automatc Call(s) to Place				
	Home Return to Personals 611				

Figure 6

Account Sign-Up				
Name: Phone #: ( ) R	e-type e-mail to verify:			
Please choose a type of account:	701			
O Free Account (Can only be used to make collect calls or receive calls from callers who pay for their calls)	O Credit Card Account (Features of free account plus can be used to accept collect calls, accept and make split-billing calls, and make toll calls)			
For Credit Card Accounts Only:				
Credit Card #  Credit Card Billing Address:  City:	Exp. Date Month V Year V 702			
Please select a four-digit PIN code:	705			
Phone Verification:				
We do this to insure that only owner-appro	specified above and ask you to enter your PIN code.  ved phones receive provacy-protected calls from our system. If you line we will be calling, select the delayed option below			
O Immediate  (You will be called immediately at the number you gave above as soon as you hit the "Submit" button below.)	O Delayed  (After you hit the "Submit" button below, you will have one minute to log your computer off the phone line before our system calls you.)			

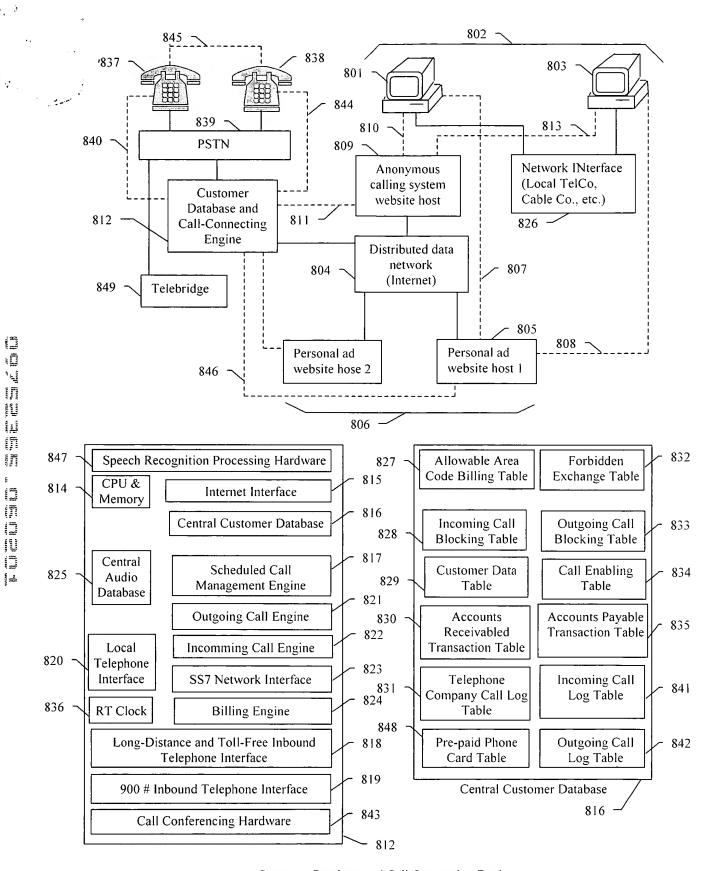
## Account Sign-Up Page 2

704

Submit

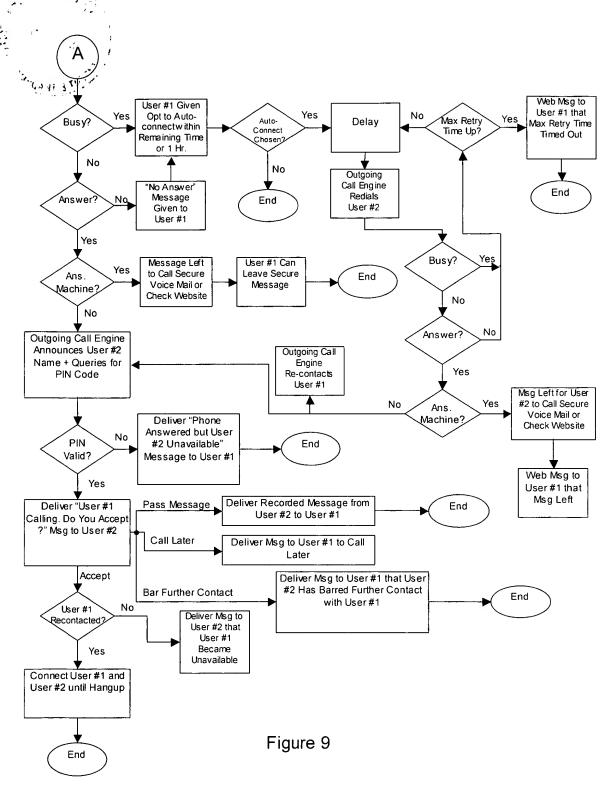
Congratulations! You are now a ClickCall member.

Your membership number is 9312-7509-2231-3074. The PIN code you selected is 5791. Please print this page now and keep it for your records. This information has also been e-mailed to you at the e-mail address you provided on the sign-up page.

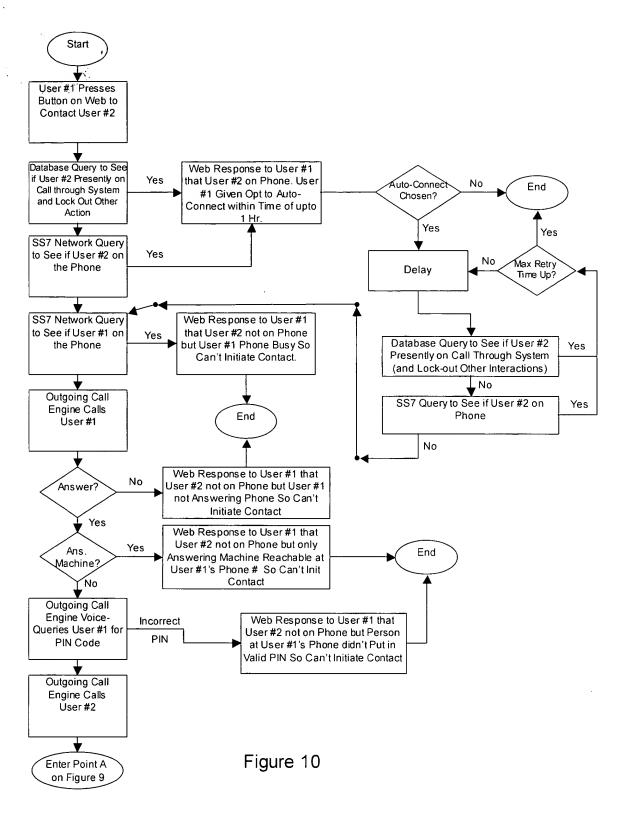


Customer Database and Call Connecting Engine

Figure 8









## Call Confirmation

To place this call to *MorningStar* you must enter your PIN code to confirm that you agree to have your account charged a.15 cent connection fee plus 15 cents per minute after you are connected.

PIN code: 1234 Confirm Place Call Member #: 1152-0947-0000-1496

Remaining Time in Allowed Contact Window: 1hr 28min

## Call Progress

```
8:43:21 PM Checking MorningStar phone - not busy
8:43:22 PM Calling IronMan phone - ringing
8:43:24 PM IronMan Phone - answered
8:43:31 PM IronMan PIN accepted
8:43:31 PM Calling MorningStar phone
8:43:32 PM MorningStar phone ringing
8:43:41 PM MorningStar phone answered
8:43:49 PM MorningStar PIN accepted
```

Auto Retry

Figure 11

Jane	Jane
To contact me at my SafeCall	To contact me at my SafeCall
contact number, dial	contact number, dial
1-900-555-1234	1-800-555-1234
(cost 50 cents + 50 cents/min)	1 1
Use access code:	Use access code:
1971-2255-9191-0023	1971-9038-9428-1111
Name	Name
Phone #	Phone #
Date Met	Date Met
Where	Where
Access Code:	Access Code:
1971-2255-9191-0023	1971-9038-9428-1111
Jane Anonymous Contact Code: 1211-3519-3131-0000 To contact me, join SafeCall at www.SafeCall.com or by calling (800)555-1900. If you want to use SafeCall without joining, use the 900 # instructions (over)	Jane Call me through ClickCall.com  Use the pass phrase: "the pink dog plumited through the painting"
Name	Name
Phone #	Phone #
Date Met	Date Met
Where	Where
Access Code:	Pass Phrase: "the pink dog
1971-2255-9191-0023	plumited through the painting"

Figure 12

## **Preferences**

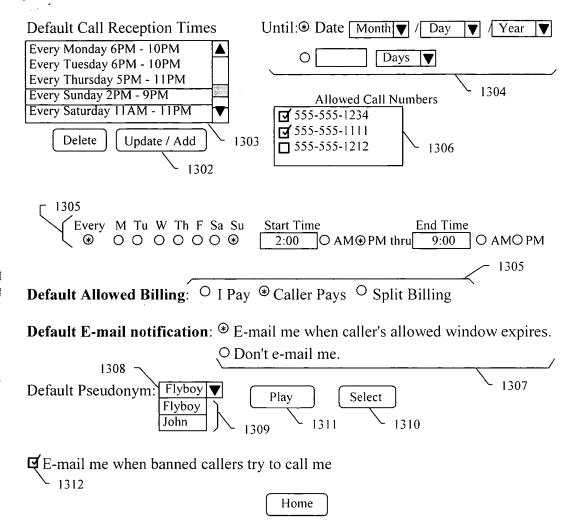


Figure 13

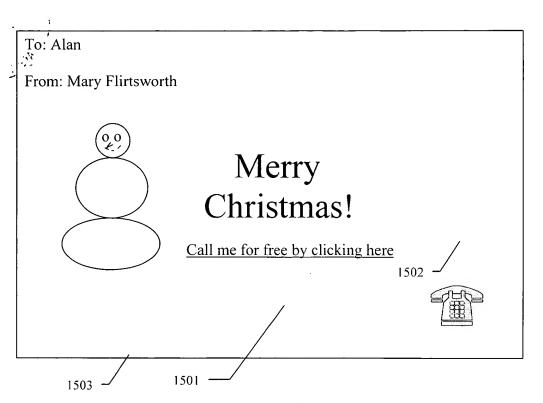


Figure 15

# **Long-Distance and International Calling Account Configuration**

Account of: Mary Flirtsworth

Member #1234-3579-0100-2253

#### Type of Billing:

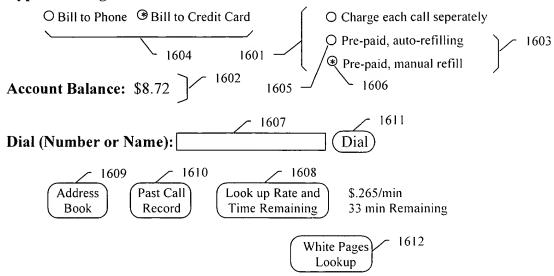


Figure 16

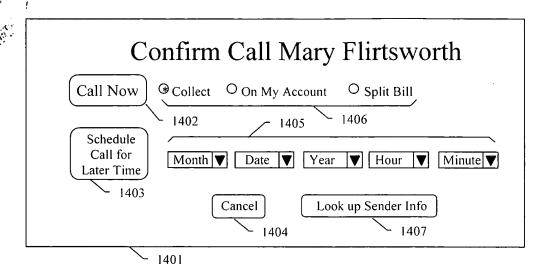


Figure 14

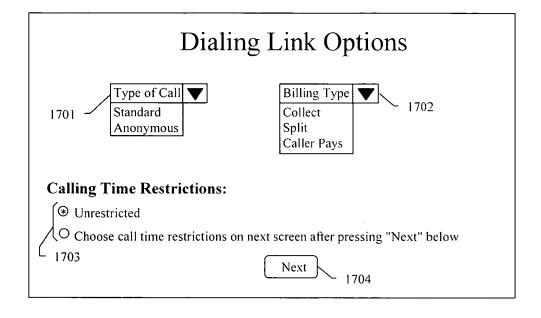
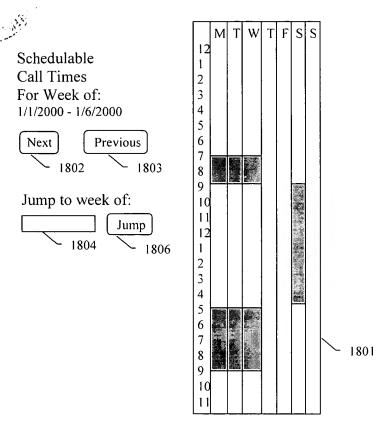


Figure 17



## Callability Schedule Management



Add allowed call times one single call window or one group of call windows at a time:

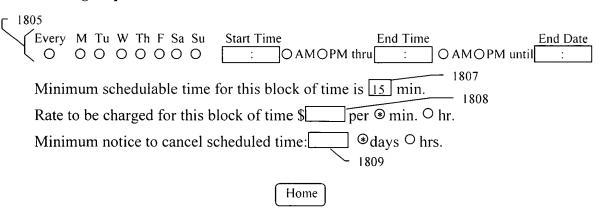
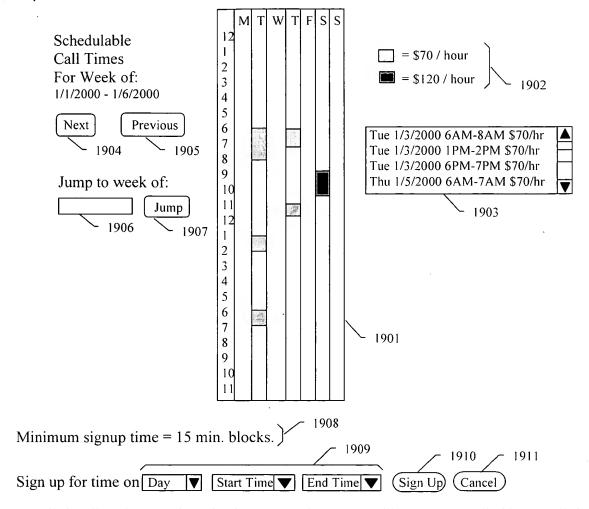


Figure 18



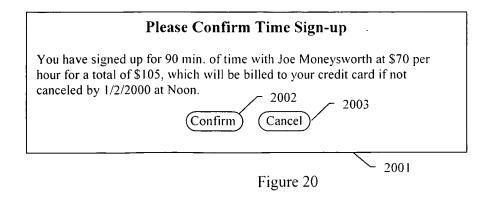
## Time Sign-up

#### For Tax Advice services by Joe Moneysworth



Cancellation allowed up to 48 hours in advance at no charge. You will be sent an e-mail with a cancellation link in it which you can click if you wish to cancel, or you can cancel by entering the time you signed up for above and clicking the cancel button.

Figure 19



## **Celebrity Fund-Raising Time Auction**

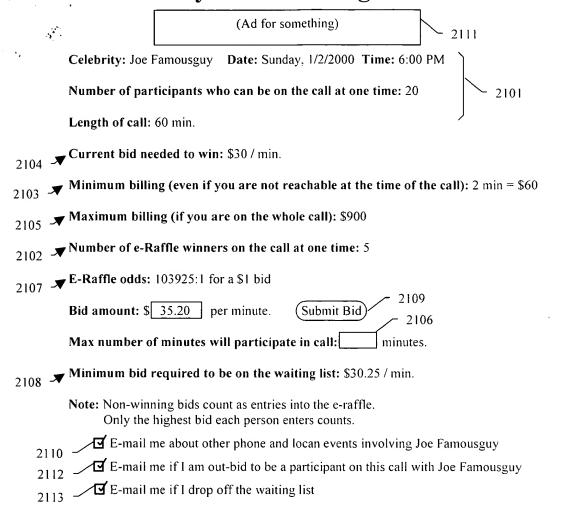
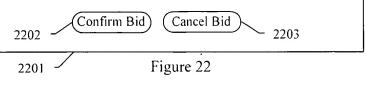


Figure 21

### **Time Auction Bid Confirmation**

You have bid \$35.20 / minute to participate for a minimum of 2 minutes in the conference call with Joe Famousguy on 1/2/2000. At present your bid is not a winning bid, but you are on the waiting list, so your bid could become a winning bid if those who out-bid you leave the call early. Should you be called, your credit card will be charged a minimum of \$70.40 for your specified minimum of two minutes, whether you answer the phone to participate in the call or not. Your bid also counts toward the e-raffle. Your odds in the e-raffle are presently 1 in 3021. The e-raffle drawing will take place 24 hours before the call. If you are chosen from the e-raffle, you get to be on the call free from the beginning.



## Time Auction Bidding Flowchart

